

# **EU** corporate communication

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# Communicating the results of the work of the Juncker Commission

## Main campaigns features:

- 3 narratives encapsulating the 10 Juncker's priorities
- Targeting citizens (not policy stakeholders) to reconnect with EU
- Focus on ambivalent individuals and especially the young
- Presenting real people, real projects and showcasing real impact
- Evoking emotions and focusing on tangible results
- Based on 3<sup>rd</sup> party endorsement



# Communicating the results of the work of the Juncker Commission

## Main campaigns features:

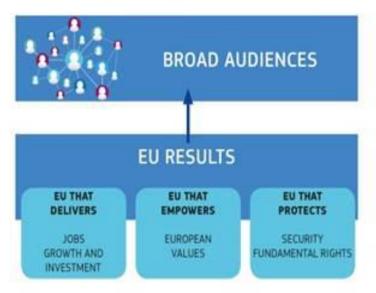
- Acronym-free campaign, using simple language under EU banner
- DG COMM leads with support of DGs on relevant narratives
- Contextual and localised REPs are adapting messages and channels to reach broader audiences in the field
- Use of appropriate tools with focus on social media and A/V material













# The Objective

## What?

Listen, engage and exchange with Citizens on what EU stands for, its main challenges, opportunities and how to best face them together.

## Why?

Raise public awareness about the EU as a whole, its role, values, political priorities and its work to address current issues.



## The Campaigns





What? EU delivers on jobs, growth and investment

**Why?** To demonstrate local relevance and impact of EU funding

**How?** Showing real local stories and beneficiaries of EU-funded projects.



### **EU THAT EMPOWERS**

What? Life changing opportunities that the EU offers its citizens

Why? To reconnect Europeans with EU values

**How?** Showing personal stories and interrelating symbolic milestones and initiatives: 60th Anniversary of Rome Treaties, Social Pillar, 30 years of Erasmus etc.



### **EU THAT PROTECTS**

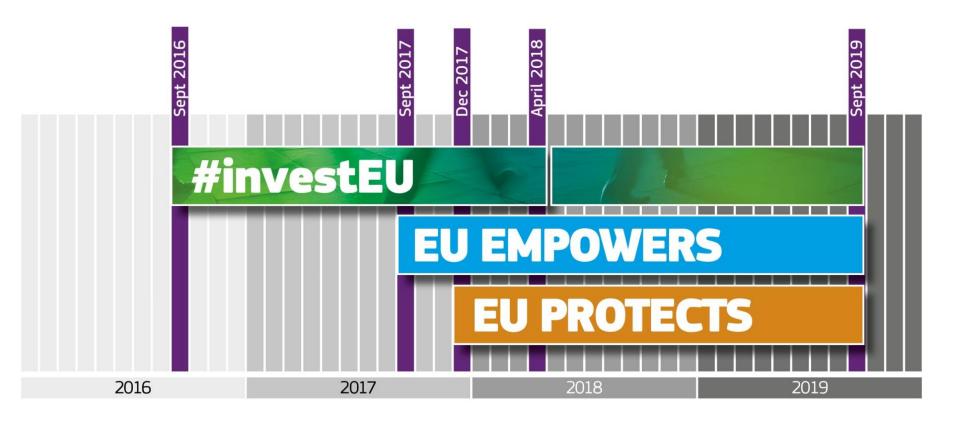
What? Collective EU solutions to tackle global challenges, such as migration, security and defence

**Why?** To reassure people the EU is taking action to address their concerns

**How?** Highlighting people in action working on the ground for the protection of EU citizens and broader stability in the world.



# The Campaigns' Timeline





## **Invest EU - Campaign Overview**



- Present EU funding at large by showcasing emblematic projects funded by the EU
- Targeting ambivalent Europeans
- Mix of paid, earned and owned media, third party
   endorsements and events



## Real projects. Real stories

- > Human stories
- > Tangible impact
- Responding to end-users' key concerns
- Contributing to the EU economy
- Reflecting the diversity of EU funding





## Social Media Video Project - Belle Vue Hotel (Belgium)





# **Campaign Toolkit**



























## The Website and Download Centre



#### Opportunity starts here









europa.eu/InvestEU







with your own communication activities.





#### Key features

The elements that constitute the campaign branding are adaptable to your needs, products and communication activities. Special attention has been paid to making the branding locally relevant, adaptable to various topics, and flexible in its application. The branding elements are available in all official EU languages. There are two options available for the co-branding: the first is to apply the campaign signature directly to your own communication products. Co-branding options include adapting and embedding the campaign's signature as part of your communication deliverables, incorporating your logo into existing visuals and using available materials in a tailored way.

EU investments trigger improvements that matter in our everyday lives. The investEU campaign tells the stories behind EU support projects that got off the ground, new jobs, modern schools and universities, enhanced healthcare solutions, efficient transport infrastructure, greener energy and innovation everywhere in Europe. The investEU campaign was designed to allow for partnerships. This nage is dedicated to third parties interested in endorsing or cobranding the campaign. All materials can be used extensively to promote EU action for jobs, growth and investment in combination



## **#InvestEU on Social Media**

















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# The campaign on the ground













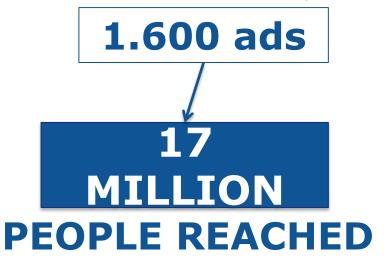


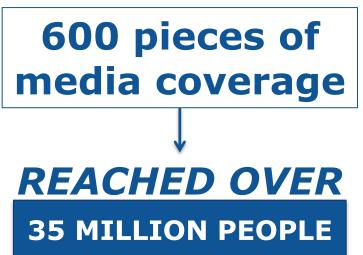




## **Campaign Results**

April 2017 – September 2017





40

**EVENTS**ON THE GROUND



## The Results - social media



### **Facebook**

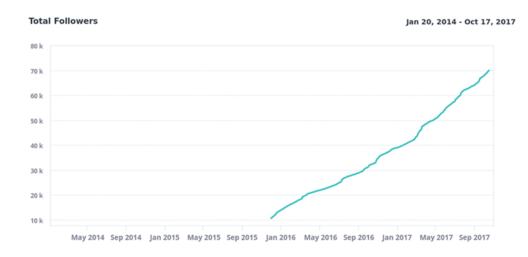
x1.5 more followers since 2014

### **Twitter**

x2.5 more followers since 2014



## The Results - social media



## **Instagram**

x5 more followers since 2014

### **SMARP**

2.000 active EC colleagues, 1.000 EC content items for SM shared over 41.000 times and creating almost 100.000 additional clicks to EC websites

### LinkedIn

No1
Institution/Government
account in followers
globally



# IN TOTAL WITHIN 6 MONTHS WE REACHED

# 85 MILLION EU CITIZENS

14 COUNTRIES & 17 LANGUAGES



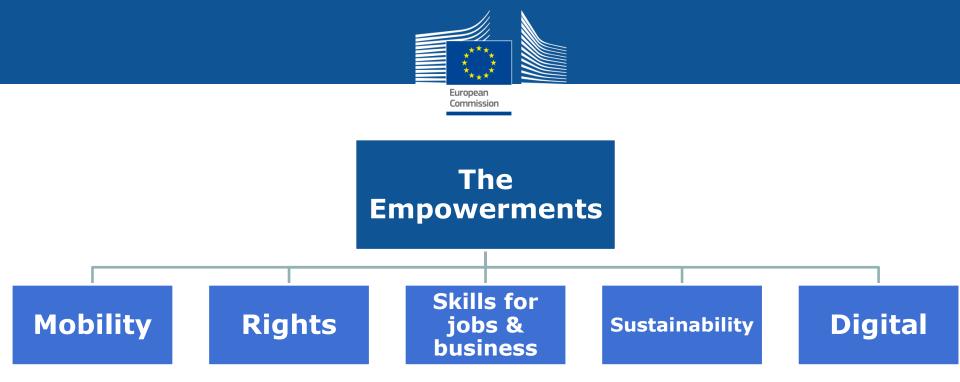
# **EU that Empowers-**Upcoming

An EU Commission
campaign on European
values and
opportunities offered by
the European Union.



# **Campaign Overview**

- Targeting 17-35 y.o. Europeans neutral towards EU
- **Objective:** Demonstrate the **practical added-value** of Europe in young people's daily lives often taken for granted, ignored or not considered as an EU initiative.
- The strategy: Focus on social media channels and key
   events with high youth presence.
- The campaign messaging will revolve around the five main 'empowerments' (opportunities) available to Europeans thanks to the EU.



- Each 'empowerment' will serve as the main topic for a short film directed by famous European film directors and released during Europe Day 2018
- A short film competition for young filmmakers will follow before Europe Day 2019



# **EU that Protects**Upcoming

- Migration
- Defence
- Security
- Social protection





- Financial stability
- Environment, climate change
- Civil protection
- Health and food safety